



Fast & Easy at Lourdes

The Lourdes Health System recently initiated new services that will speed physicians' ability to sign off on transcribed reports and make it easier for their patients to schedule outpatient procedures at our hospitals.

E-Signature Available for Transcribed Reports

Lourdes now offers physicians a convenient new way to sign their transcribed patient reports without having to be at the hospital. All staff physicians at Our Lady of Lourdes Medical Center and Lourdes Medical Center of Burlington County are eligible to electronically sign any of their transcribed reports that are dictated through MedQuist (H&P, OP reports, consults and discharge summaries) through a link on the health system's online Physician Dashboard.

The new e-signature functionality:

- Provides the ability to review, edit, reject and authenticate transcribed reports any time, anywhere. Once established, the physician will be able to click on the e-signature link from the dashboard and be presented with a list of reports pending signature which he or she dictated.
- Enhances patient safety.
- Improves workflow efficiency.
- Enhances turnaround time for report and chart completion.

If you are a Lourdes-affiliated physician and would like to set up your electronic signature, inquire at either hospital's medical records office or contact **Denise Evans**, Information Services Assistant Director for Applications, at **856-382-1741** or **Connie Silovitz**, IS Educator, at **856-382-1752**.

To join the staff of Our Lady of Lourdes Medical Center or Lourdes Medical Center of Burlington County, call **856-757-3513** or **609-835-3081**, respectively.

Outpatient Scheduling Made Easier

Lourdes recently launched a centralized outpatient scheduling service to make our hospitals more efficient and easier to navigate. By calling one telephone number — **1-877-APPT-LHS (1-877-277-8547)** weekdays between 8 a.m. and 4 p.m. — patients can schedule all of the appointments they need. No more calling multiple extensions or getting transferred from one department to another.

The following services are available for centralized scheduling:

At Lourdes Medical Center of Burlington County, Willingboro

- Radiology
- EEG
- PT/OT/Speech
- Heart Station
- Respiratory Therapy

At Our Lady of Lourdes Medical Center, Camden

- Radiology
- EEG
- Audiology
- Heart Failure Center
- Heart Station
- Respiratory Therapy
- ECP Lab
- Outpatient Cardiac Rehab

More outpatient services will be added at a later date. For more information, contact **Maria Wence**, Corporate Director of Patient Access, at **856-757-3676** or **609-835-5206**.